

Autumn User Conference
 20th October 2011
 Infor Offices, Blythe Valley Park

Programme

09.00	<i>Registration, coffee and networking</i>
10.00	Introduction to the Conference <i>Darren Taylor, Chairman SyteLine Users UK</i>
10.15	SyteLine Enhancements/SIG Updates
10.45	Field Service Solution <i>Peter Robinson, David Bullen, Centrax</i> <ul style="list-style-type: none"> ➤ Use of "Incidents" to Initialise an Entry into Syteline ➤ Conversion of an "Incident" to a "Service Request Order" using a "Template" ➤ Stock Control, Miscellaneous Transactions and "Billing" ➤ Long Term Contracts with Regular Invoicing
11.30	<i>Refreshment break with networking</i>
11.45	Electronic Interaction with Customers and Suppliers <i>Kevin Hall, Head of International Business Systems Development Information Services, Herman Miller UK Ltd</i> <p>Receipt of Orders and Service Issues from Customers via the Web. Transmitting Demand, Pricing and Self Billing with Suppliers via the Web.</p>
12.30	Infor 10 Update <i>Phil Burgess, Infor</i> <p>For those unable to attend the recent Infor10 Launch event in London, Phil will provide more details on this strategic direction from Infor and what this means to SyteLine Customers.</p>
13.15	<i>Lunch and networking break</i>
14.00	Infor Bar Coding <i>Kathryn MacDonald, Infor</i> <p>A demonstration of how bar coding software can integrate with SyteLine to enhance information transfer speeds and improve data accuracy.</p>
15.00	<i>Refreshment break with networking</i>

15.15	EPAK <i>Claire Hobbs, Infor</i> An introduction to Infor EPAK (Education Performance Accelerator Kit) allowing end users to design documentation and electronic training facilities for their own SyteLine implementation.
16.15	SyteLine Executive Update News from Infor on what's new besides Infor 10 – announcements o SyteLine product developments and the upcoming 8.03 release.
16.30	Closing Comments <i>Darren Taylor, Chairman SyteLine Users UK</i>